



MONROE COUNTY CENTRAL DISPATCH

9-1-1 District Board

987 S. Raisinville Rd. • Monroe Michigan 48161-2164

(734) 234-7070

Minutes of the July 26, 2022 Monroe County 9-1-1 District Board Regular Meeting

Chairman Sheriff Goodnough called the meeting to order at 9:01 a.m.

Members: Director Chad Tolstedt, Commander Derek Lindsay (alternate), Township Supervisor Joanna Uhl, Township Supervisor Metz (Alternate), Chief Nick Lucas, Acting Captain Scott Smiley, Chief Wendy Stevens (alternate), Dr. Dan Kemple, Mr. Dale Williams, Prosecutor Michael Roehrig, Commissioner David Hoffman, Lt. Stephen Borello, Lt. Robert Bow (Alternate), Chief Darrin Wright, Lt. Randy Sehl (alternate), Chief Assistant Prosecutor Jahn Landis (alternate)

Absent/Excused: Lt. Stephen Borello/Excused, Lt. Robert Bow (Alternate)/Excused, Supervisor Uhl/Excused, Supervisor Metz (Alternate)/Excused, Dr. Kemple/Absent

County Executive Staff: Michael Bosanac

Citizens: Shane Anders, Supervisor Al VanWashenova

1. **Roll Call:** Quorum present.

2. **Pledge of Allegiance:** Chairman Sheriff Goodnough.

3. **Approval of the Agenda:** Commissioner Hoffman made a motion to approve the agenda; supported by Prosecutor Roehrig. **Motion carried.**

4. **Approval of the May 24, 2022 regular meeting minutes:** Motion to approve the minutes by Director Tolstedt; supported by Prosecutor Roehrig. **Motion carried.**

5. **Correspondence:** None.

6. **Old Business:**

- **Box Alarms**

- Director Kuti stated we have all the updates and the verifications should be done by August 1st. Director Kuti stated she will notify the fire departments when the new Box Alarms are in effect.

- **Scheduling Software**

- Director Kuti asked Sheriff Goodnough to comment.
 - Sheriff Goodnough stated they have spoken to everybody and they have PACE scheduled for Friday, July 29th and that will be the final product they will look at.
 - Director Kuti asked Sheriff Goodnough if they have heard back from Aladtec. Sheriff Goodnough said Captain Raymond had heard back from everyone except PACE.



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- **CAD Mapping**

- Director Kuti explained Jeff Boudrie is more than half way done with his extensive work on the CAD mapping. There will still be corrections made after the fact. Central Square has not responded on the current scheme of the map. Director Kuti stated they are going to submit the map to Central Square and if they have a problem with it, they will reach out to us.
 - Sheriff Goodnough asked who from Central Square hasn't responded.
 - Director Kuti explained a ticket had to be created. At this time no one has been assigned the ticket.
 - Sheriff Goodnough instructed Director Kuti to send the information to him and he will get in contact with their project manager, Billy Thomas.

7. **New Business:** None.

8. **Director's Report:**

- **Staffing** - Director Kuti reported we are still down staff and have been testing (applicants). Director Kuti stated she has 3 new employees going through their psychological testing and medical check. They are on the schedule to start mid-August to early September. If everything goes well with their training, they will be complete by end of December, early January. That will leave us down one employee. We are looking at applicants to test in the future.
- **Calls For Service** – Director Kuti stated there was no significant difference for May and June of this year compared to last year. In May we had 6,253 9-1-1 calls and 8,496 admin calls. In June we had 5,947 9-1-1 calls and 8,491 admin calls. Our busiest days, year to date are Thursday and Monday.
- **Follow Up** – Director Kuti stated it was brought up at the last meeting to create a flyer explaining what an emergency versus a non-emergency is. She is working at that and hopes to have that out by the fair. Director Kuti showed the board a tri fold that was put together by previous administration. Director Kuti will update the flyer. Director Kuti also stated she will pass the flyer out and put the information on the county's website.
 - Sheriff Goodnough told Director Kuti he would put her tri fold and recruitment flyer at their table at the fair.
- **Funding Update** – Director Kuti stated we receive quarterly distribution payments from the state 9-1-1. The first payment was around \$94,000.00. We just received our 2nd quarterly state 9-1-1 distribution payment of around \$99,000.00. Our next distribution will be significantly less. Last year it was around \$34,000.00. The state has a formula they use for distribution of funds. We also received our first training fund distribution installment of roughly \$9,600.00. That payment is based on our full time employees. That amount has gone down from previous years. Those funds can only be used for state approved training classes. Our 9-1-1 collected fees year to date are \$928,600.91. Director Kuti stated most companies pay quarterly.
- **VPN or LEIN Gateway** – Director Kuti stated LEIN access fee increased from \$1,765 per quarter to \$2,430.00. An alternative to that is to switch to a gateway. Director Kuti received a quote from Sentinel and this cost is already in the budget. It will cost \$3,200 to complete the



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work. Our quarterly fee after transitioning is approximately \$387.00 per quarter. There is a one-time set up fee with the state of roughly \$306.00. We will definitely see a savings.

9. Quality Improvement Report:

- Isaiah Turner explained he is pulling random calls and reviewing them with the dispatch staff. He will have more data for the next meeting.

10. Citizen's Time:

- **Supervisor VanWashenova** – thanked everyone for looking into a complaint he brought to the board during the last meeting. He appreciated it.
- **Supervisor VanWashenova** – stated Frenchtown Township is looking into a camera system to monitor the train crossings. He was asking if this would benefit 9-1-1 for routing emergency services. Director Kuti stated she would need to see how it works before making any decision.

11. Member's Time:

- Commissioner Hoffman asked if a dispatch applicant has to be resident of Monroe County. Director Kuti stated they do not.
- Sheriff Goodnough stated they will be at the fair. They will have two pole cameras up.
- Director Kuti asked Sheriff Goodnough if there has been an increase in fights and disturbances at the fair.
 - Sheriff Goodnough stated it was trending down. Last year's incident has made the Fair Board uneasy so the Sheriff's Office has increased their coverage significantly.

Adjournment: Sheriff Goodnough at 10:39 a.m.

Chairman Sheriff Goodnough – Next meeting is September 27, 2022.